

## POLICY:

# Quality Assurance

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Indianic Group Pty Ltd (herein referred to as “Indianic”) is committed to delivering successful Project outcomes for our clients.

We recognise our clients are a vital constituency. At all times we strive to find better solutions to their needs and translate these into services of high quality and value.

It is our edict to grow the business, and this is achieved by the dedication and commitment of all employees. We attach a high value to people and believe that they are the most important long-term asset of Indianic.

We are committed to the continual improvement of our Quality Management System to ensure it remains effective and provides value to the Company, our employees and our clients. The Quality Management System is designed to meet the requirements of the following standard:

- ISO 9001: 2015 Quality Management System Requirements

The Directors of Indianic recognise that the disciplines of quality are an integral part of its management function and views this as their primary responsibility and the key to good business practice. This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing clients, potential clients and independent auditing authorities.

To maintain an effective Quality Management System, Indianic has in place the following measurable Quality Policy Objectives:

- Commitment to operating a Quality Management System in compliance with ISO 9001:2015;
- Ensuring compliance with relevant industry specific standards and all statutory, regulatory and legal requirements;
- Consistently pursuing the quality, value and reliability of service provided to Clients, to meet and, where possible, exceed Client expectations.
- Enhancing the skills of management and employees through training and development;
- To implement prompt action in respect of non-conformities, complaints, observations and recommendations.
- To carry out regular reviews of the QMS to monitor compliance and facilitate continual improvements.

To achieve the stated policy objective, the commitment and contribution of each and every worker is required through:

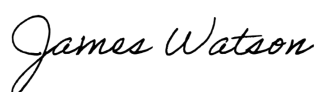
- taking responsibility for the quality of their work activities;
- not compromising the quality of their work activities in the mistaken belief that other requirements are more important;
- considering quality as an integral part of their work.

Indianic Management are required to:

- facilitate continual improvement through periodic review of objectives and performance measures, systems, practices and procedures to ensure their continued effectiveness and relevance.



Nigel Rees  
Director



James Watson  
General Manager